

**Status of Report: Public**

**Meeting: Corporate Governance Committee**

**Date: 12 September 2018**

**Subject: Performance Monitoring April 2018 – July 2018**

**Report by: The Chief Fire and Rescue Officer**

**Author: Mark Wilkinson (Performance Co-ordinator)**

**For: Information Only**

## **1. Purpose**

1.1 The purpose of this report is to present the Corporate Governance Committee with an update on performance for the period April 2018 – July 2018.

## **2. Recommendations**

The performance for the period April 2018 – July 2018 be noted.

## **3. Executive Summary**

3.1. Leicestershire Fire and Rescue Service performance is measured through corporate performance indicators. Each indicator is monitored against a target range and is compared to the previous years' performance, as well as an average of the previous three years.

3.2. All but six of the indicators are within the target range or outside the target range (positive), where there is a target. However, comparisons to previous years are mixed. There have been reductions in the number of Road Traffic Collisions (RTCs) attended, false alarm calls attended, deliberate primary fires and hoax calls received. However, there have been increases in the number of secondary fires, other emergency special services attended, deliberate secondary fires, accidental dwelling fires, deaths from primary fires and % availability of on-call fire appliances.

## **4 Report Detail**

4.1

The target range has 3 categories for measurement:

<b>KEY</b>		Outside target range (positive)		Within target range		Outside target range (negative)
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Each target figure has a percentage range that is used to monitor progress. The

aim is therefore to be within this target range. Exceptional levels of performance occur when the performance is outside of the target range, either positively (better than target range) or negatively (worse than target range).

4.2 For the period April 2018 – July 2018, of the 21 performance indicators:

- 14 indicators are better than, or within, target range;
- 6 indicators are negatively outside of the target range;
- 1 has no target set.

Of the 21 indicators where information is available:

- 8 show an improvement from the previous year;
- 11 show a deterioration from the previous year;
- 2 show no change from the previous year;
- 6 show an improvement from the previous 3-year average;
- 14 show a deterioration from the previous 3-year average;
- 1 shows no change from the previous 3-year average.

Appendix 1 outlines performance against all of the indicators for the reporting period April 2018 – July 2018.

## **5. Report Implications / Impact**

### **5.1 Legal (including crime and disorder)**

The timely production of relevant performance information and the achievement of continuous improvement is a statutory duty as described in the Local Government Act 1999.

### **5.2 Financial (including value for money, benefits and efficiencies)**

None arising from this report.

### **5.3 Risk (including corporate and operational, health and safety and any impact on the continuity of service delivery)**

Effective performance management including the reporting, monitoring and analysis of performance indicators enables proactive control measures to be implemented to reduce risk and demand.

### **5.4 Staff, Service Users and Stakeholders (including the Equality Impact Assessment)**

Any identified action plans will be developed and delivered by relevant managers and staff.

### **5.5 Environmental**

None arising from this report.

## 5.6 Impact upon Our Plan Objectives

Active monitoring of performance indicators allows the effectiveness of delivery of corporate objectives to be assessed, influencing changes to strategies and policies where necessary.

## 6. **Background Papers**

None.

## 7. **Appendix**

Performance Update - April 2018 to July 2018

## 8. **Officers to Contact**

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